

2023-05-12

Booking Conditions Glamping at Birka

Reservation

Booking is made via www.stromma.se or www.birkavikingastaden.se. At the time of booking, a booking request is sent to the facility, which then responds within 48 hours. Booking is binding, we do not apply preliminary bookings.

Payment

Booking is made via www.stromma.se or www.birkavikingastaden.se. At the time of booking, a booking request is sent to the facility, which then responds within 48 hours. Booking is binding, we do not apply preliminary bookings.

Cancellation Terms

In case of cancellation at any time, we charge a cancellation fee of SEK 450.

-Cancellation up to 14 days before arrival: Free cancellation and refund of the already amount paid (minus cancellation fee SEK 450). Reimbursement is only made to the card that was used at the time of booking.

-Cancellation less than 14 days before arrival: Only refunded (minus cancellation fee SEK 450) if a new booking fills up the current date. According to our experience, it often works, but sometimes it is more difficult, e.g. due to weather or short notice. Then no refund will be made.

We, therefore, recommend that you have a travel insurance that covers late cancellations as extra security if something unforeseen happens close to your booked accommodation on Birka.

Change dates?

Works fine up to 14 days before arrival, provided there are available dates. Less than 14 days before arrival, the same rules as for cancellations apply.

Change number in existing booking?

Changing the number of people only works in the 4-person tent. It can be reduced by 1 person in the 4-person tent and we refund the full amount for that person under the condition that 3 people remain in the booking.



WWW.BIRKAVIKINGASTADEN.SE

