

TERMS & CONDITIONS SHORE EXCURSIONS HELSINKI

Guarantees for shore excursions Helsinki:

- All STS "shore excursion" trips are subject to STS' 'money back guarantee' and 'back-to-ship guarantee'.
- If the Guest misses his or her shore excursion with STS due to a change of port or arrival by the cruise line, STS will refund the purchase price unless STS can find a suitable alternative to the shore excursion booked by the Guest.
- Further, STS guarantee that all shore excursion Guests will make it back to their cruise ship in time for departure. If a Guest misses its ship due to late arrival of a STS shore excursion, STS will arrange and pay for transportation to the next port of call. This applies provided that the Guest has notified STS by phone (+358 40 687 1922) or through our staff no later than 90 minutes prior to embarkation time. The Guest must also follow the instructions given by STS personnel.