



# Introduction to the presenters



#### BJÖRN HAMBERG CFO

- Joined Stromma in 2010
- Master of Economics Umeå School of Business
- Experience from M&A and asset sales and purchases
- Several years of experience in controlling & auditing
- +10 years experience of working with subsidiaries and group structures



# Patric Sjöberg CEO

- Joined Stromma in 2019
- Bachelor of Science and economy from Umeå University in Sweden 1987
- 19 years of experience as CEO
- 20 years of experience as Chairman and Board of Director of subsidiary and external companies



## STROMMA GROUP SNAP SHOT

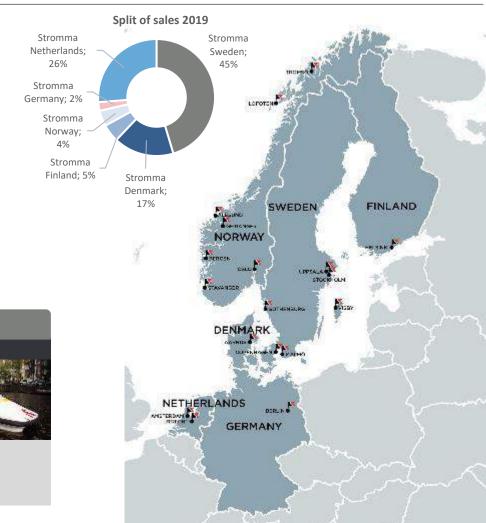


~ 10 000 boat & buss rentals

€ 100 M € in turnover 2019

Tot ~340
vehicles in 18
destinations
24 electrical
ships 2 busses

#### Combined geographical presence and sales distribution





~ 7.000.000

guests

2019









Nbr of vessels/vehicles:

~25

~85

~15

~100

~110

## **Business concept**

To produce and deliver customer experiences, activities and entertainment within tours and activities and meetings within Northern Europe

### Mission

Memories for life

## Vision

Northern Europe's leading sustainable producer and provider of tours and activities





#### Reconnect to presentation material in amend & extend process

## Status of Long-term actions and affect on strategy due to Covid 19

Stromma has already taken large steps in each measure to support the long-term strategy and mitigate effects of the pandemic

MEASURE	ACTION	LONG TERM IMPACT
Slim down the organization	Notice of permanent layoff and higher share of seasonal staff	<ul> <li>Reducing the fixed cost base and increasing the flexibility to adjust costs to demand</li> </ul>
Adjusted sales and distribution strategy	Decrease the number of online sales agents. Focus only on the big OTAs where seamless administrative routines exist. Implement self- service devices at departure points. Reduce offerings of souvenirs and other non-ticket related items in Amsterdam	Decrease administration costs, less commission costs, reduced sales points in Amsterdam, reduced staff costs for ticket shops due to shorter opening hours
Focus on volume and high margin products	Steer the focus towards the products that are proven in tandem with focus on strengthening the business rather than expansion	Higher profitability and better earnings visibility, better possibility to streamline administrative process to reduce demand of staff
Asset sales	Focus on profitability will render certain busses and vessels redundant that could be divested	Disposal of redundant assets results in a stronger balance sheet and the possibility to amortise on debt
Sell non-core operations	Disposal of assets that are not viewed as strategically important	<ul> <li>Increased focus on the profitable core business and possibility to amortise on debt</li> </ul>

#### STROMMA WILL OVERSEE THE OPERATIONS OUTSIDE THE NORDICS





#### Comments

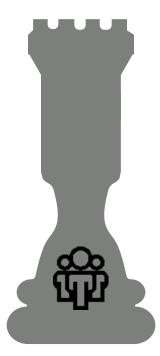
- Berlin operations have been restructured. Operational resources have been reduced without compromising the customer experience.
- A total re organization of the Dutch organization has been done lowering the personnel costs with





## **KEY STRATEGIES TO MITIGATE COVID 19 EFFECTS**

SET OUT IN SPRING 2020 IN FRONT OF EXTENSION - EXECUTED ON ALL AREAS



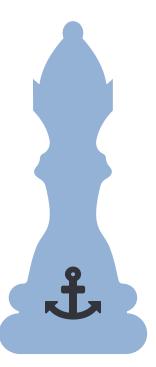
# SLIM DOWN ORGANIZATION

Executed:
Fixed staff reduced by >50 %
Seasonal staff hired only
when proven needed



# ADJUST SALES STRATEGY

Executed:
Reduced number of sales
channels to be able to
reduce administration
costs. OTA:s from ~23 to ~4



# FOCUS ON VOLUME PRODUCTS

Executed:
Low volume products have not been restarted yet.
Only after proven demand.



#### **ASSET SALES**

Executed:
Shares in minority interests
and surplus capacity of
ships have been divested.
Cash effect + 110 MSEK



# SELL OF NON-CORE OPERATIONS

Executed:

City card business partly divested; strategical benefits not affected



# **FUTURE STRATEGY**

Maintain flexible cost base, margin over volume. Rapid agile and bold in product development.

**Leading sustainable** sightseeing provider. Adapt financing to keep high tempo in ESG investments.



- 1. Recover & consolidate
- 2. Expand in existing destinations
- 3. Expansion to new destinations and new <u>experiences</u>



# **SUSTAINABILITY**

Part of who we are and in everything we do



12 RESPONSIBLE CONSUMPTION AND PRODUCTION AND PRODUCTION SELECTION SELECTION

Women in management positions.

Diversity and inclusion.

Safe workenvironment – survey and assessment.

**Reducing CO2 Emission** 

Reduce foodwaste & more organic food

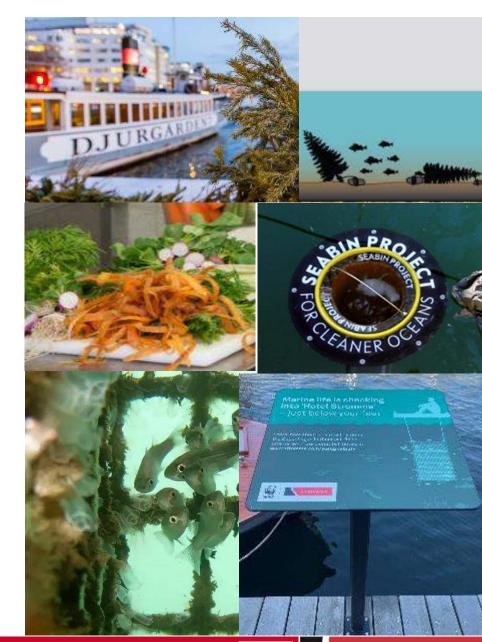
Reduce plastic usage

Support WWF and other iniatives.

Our vision: "Northern Europe's leading sustainable producer and provider of tours and activities"

# **Sustainability activities 2021**

- Continued conversion to electrical propulsion in Amsterdam and investigating other areas
- 1 of 2 strategic goals for the group in 2022 is to make a practical and financial plan to meet our goals of reduced carbon emissions
- Placed recycled old Christmas trees in Stockholm's city waters to create protected places where fish can reproduce.
- Installed Seabins to collect waste at the moorings in DK and SWE
- Installation of bio huts in Copenhagen underwater protected fish hotels
- Cleaning up the Canals in NL
- KRAV labeled restaurants in SWE
- Each country has its own sustainability plan with actions to execute in 2022





# STRONG MARKET PRE COVID SHOWS PEOPLES **PREFERENCES**

PERMANENTLY CHANGED BEHAVIOR NOT LIKLEY BUT LEVELS AND RECOVERY PHASE UNCERTAIN LONG TERM MARKET OUTLOOKS STILL STRONG

#### INTERNATIONAL **TOURIST** ARRIVALS

(MILLIONS)

1600 GLOBAL ECONOMIC CRISIS (2009) -37 MILLION 1400 -SARS EPIDEMIC (2003) 1200 -956 1000 800 -1.1 BILLION 600 200

(e) Estimate \* Data for 2020 is preliminary and based on estimates for countries which have not yet reported results.

SOURCE VARIOUS ISSETINDICATOR

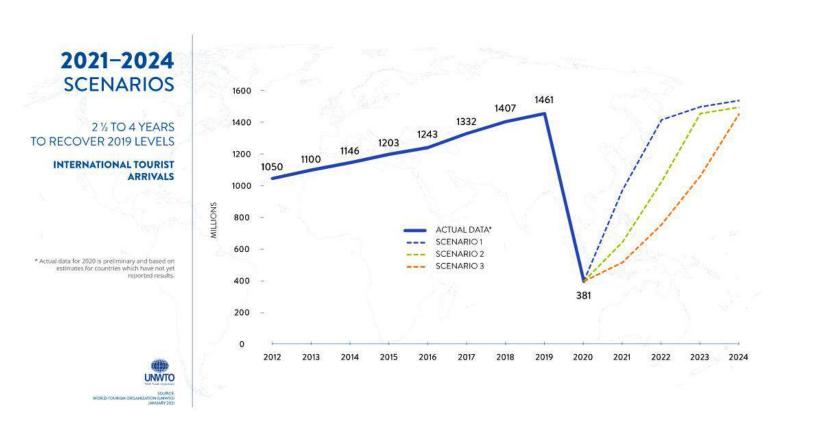
Source: UNWTO World tourism barometer

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### **LOOKING AHEAD**

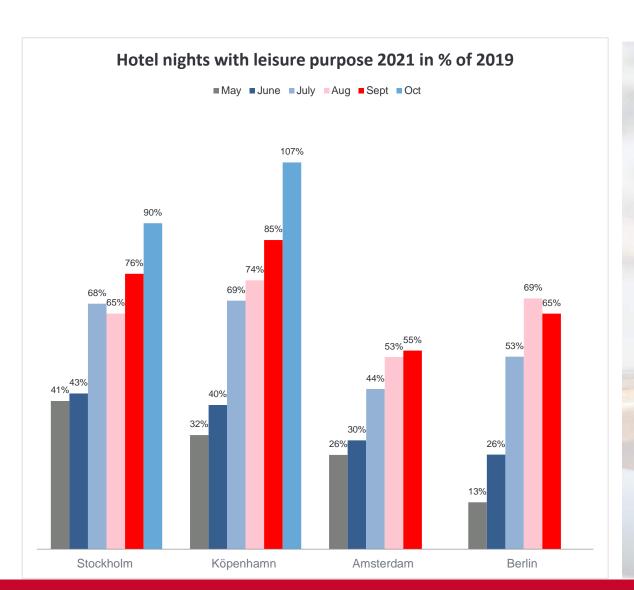
UNWTO SHOWED THREE SCENARIOS EARLIER THIS YEAR WHERE TWO LEAD TO CLOSE TO OR OVER 1 000 MILLIONS INTERNATIONAL TOURIST ARRIVALS ALREADY 2022. MOST PESSIMISTIC **SCENARIO STILL GIVES APPROX. 700 MILLION ARRIVALS 2022** 





Source: UNWTO World tourism barometer

#### **FAST RECOVERY WITH FEW RESTRICTIONS**





The trend is clear, with few restrictions travelers are coming back fast



Stockholm, Copenhagen and Berlin all lift restrictions in similar phase and show the same recovery pattern



Amsterdam suffered a set back in July with increased restrictions. It delayed the recovery but once restrictions where lifted the sales increase came quite immediately. \*

\*October hotel statistics for Amsterdam has not yet been published but Stromma sales in October picked up.



### **CRUISE CALLS AND FLIGHTS 2022**

Very positive outlooks from the Cruise market in front of 2022, some inputs:

#### Sweden - Stockholm

- 300 Ships and 25 is newcomers (2019: approx. 350)
- 52 new direct flights announced

#### Norway – Oslo and Bergen

- Oslo 140 ships and 360.000 guests (2019 243.000)
- Bergen 287 ships and 480.000 guests (2019 460.000)

#### Denmark – Copenhagen

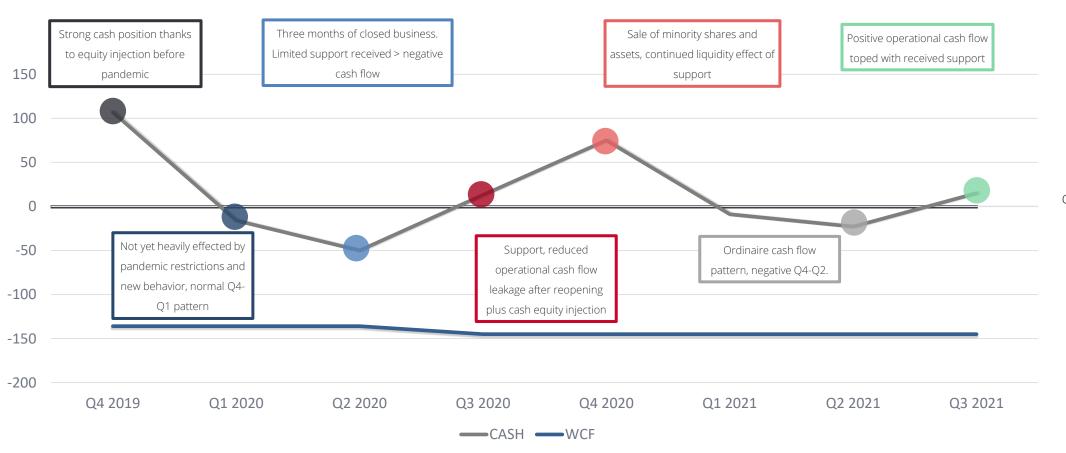
- 5 less ships than 2019, but bigger ships
- 960.000 guests (2019: approx. 940.000)
- Navi air (flight tower) 85% of 2019 booked airline flights





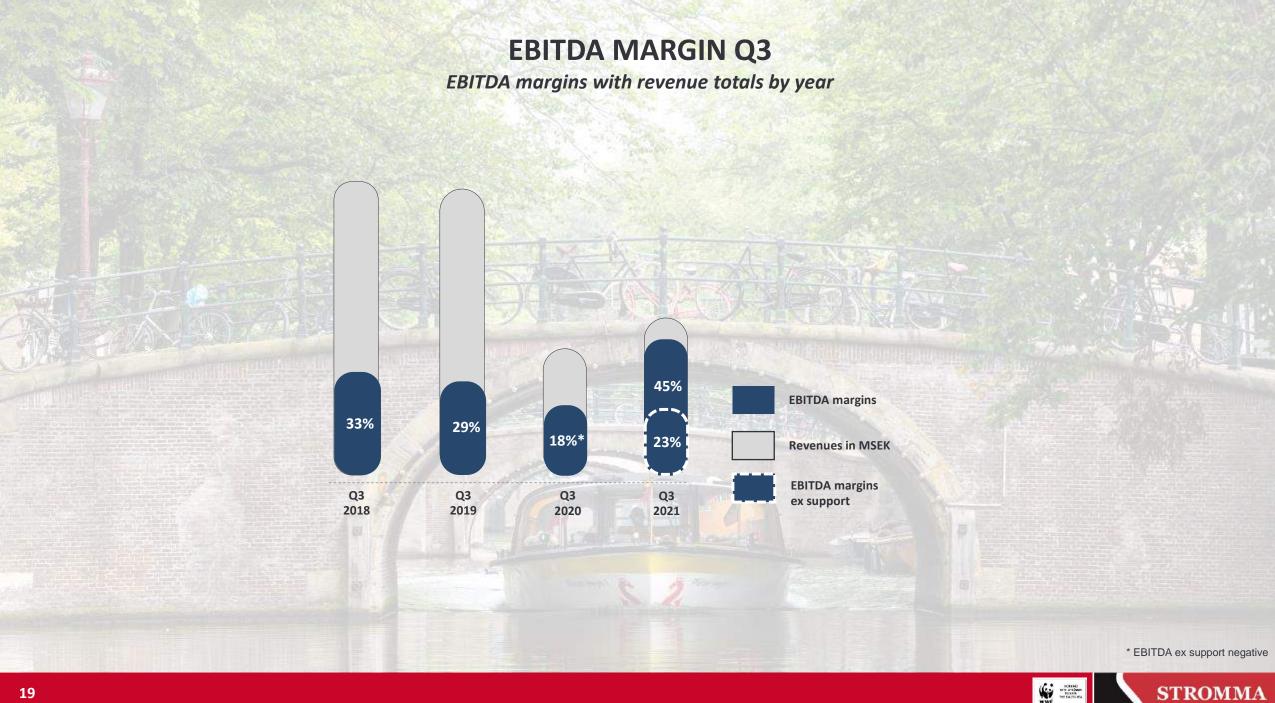
#### **CASH DEVELOPMENT**

Preserved liquidity despite low turnover



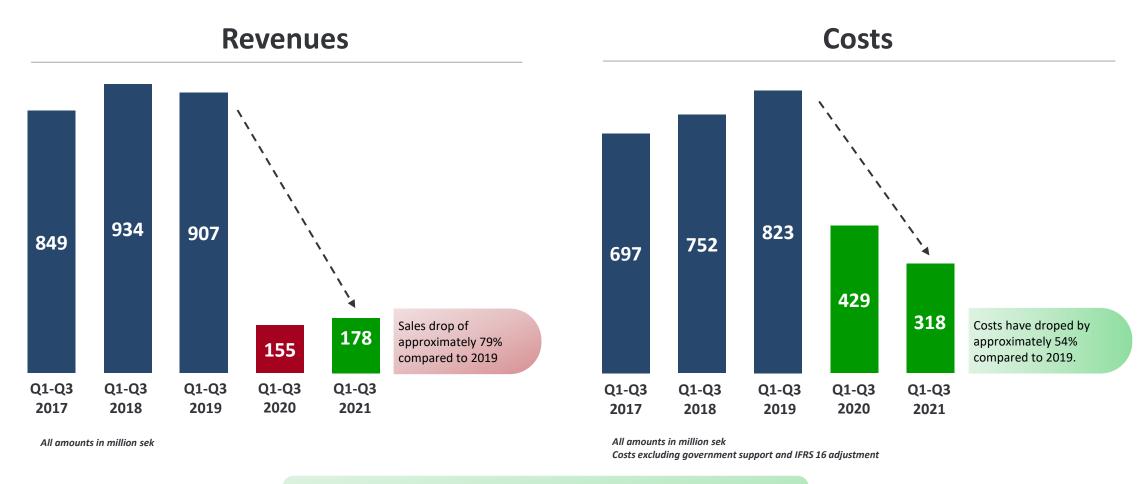
#### Summary

Succeeded in keeping comfortable head room to available liquidity throughout the entire pandemic



## **PROFIT & LOSS ANALYSIS Q1-Q3**

Analysis of revenues and costs for accumulated Q1-Q3

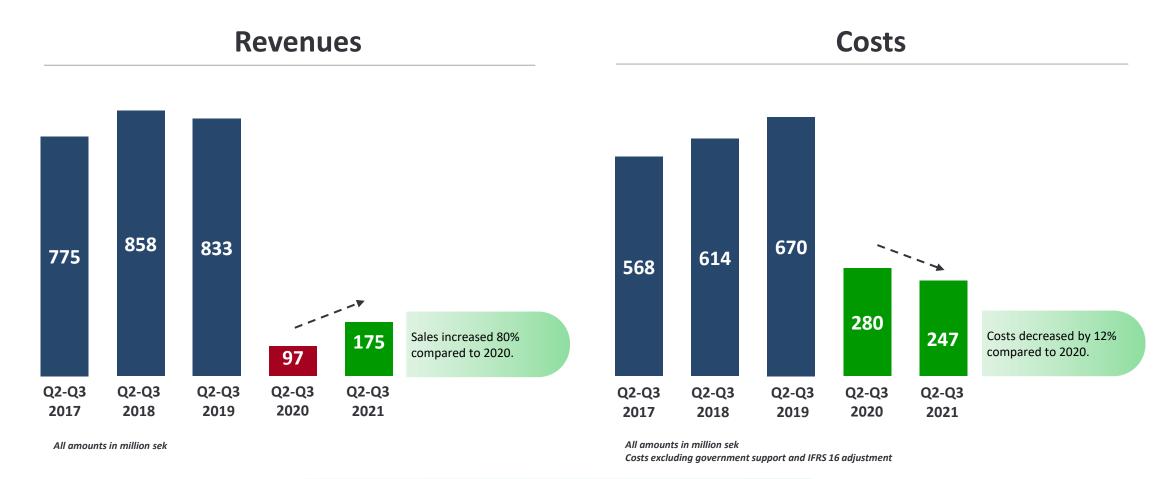


Of the 729 lost sales, 505 were compensated by lower costs and 105 by gov. support

Source:

## **PROFIT & LOSS ANALYSIS Q2-Q3**

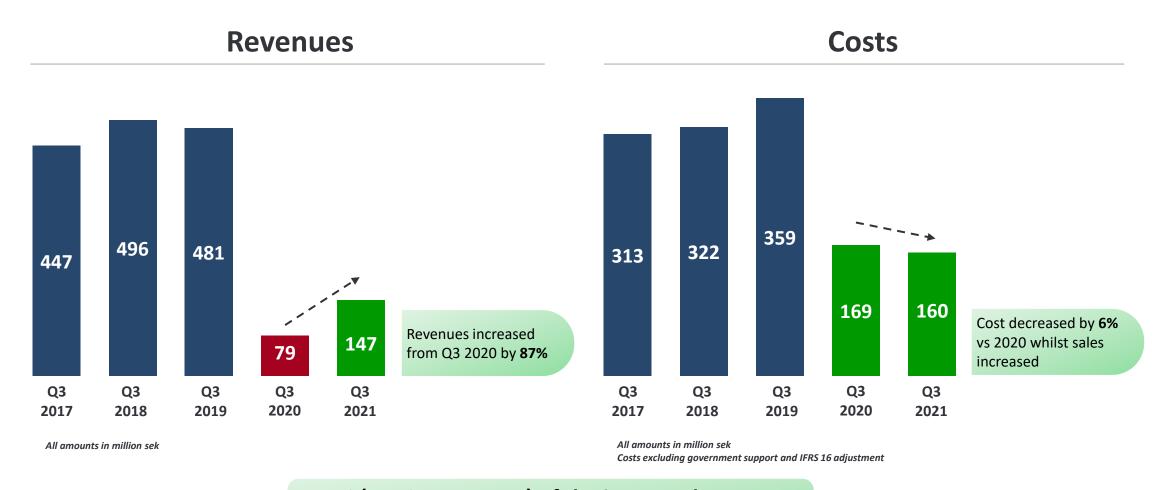
Analysis of revenues and costs for Q2-Q3 (Pandemic months in 2020)



EBITDA improvement 88 MSEK (83 ex support) with 77 MSEK revenue increase

## **PROFIT & LOSS ANALYSIS Q3**

Analysis of revenues and costs for Q3 isolated



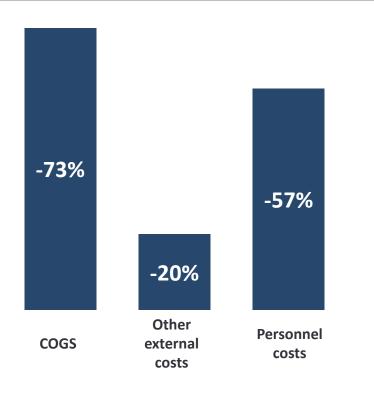
77 % (70 % ex support) of the increased revenues flows down to EBITDA

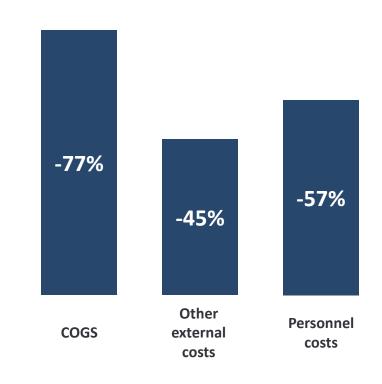
## **Cost reductions**

2021 vs 2019

2021 vs 2019 Q1-Q3

2021 vs 2019 Q3



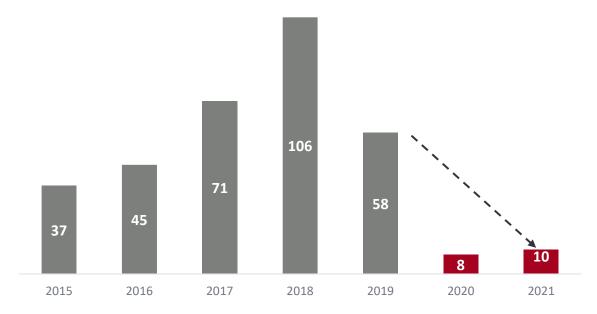


<sup>\*</sup>Other external costs and personnel costs are excluding received government support and IFRS 16 adjustments

#### **BALANCE SHEET ANALYSIS**

#### *Investments, solidity and debt*

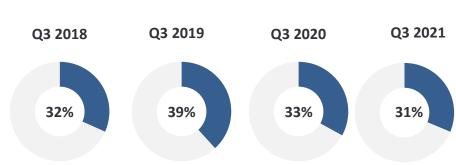
#### **Investments** Maintenance and expansion capex (M&A excluded)



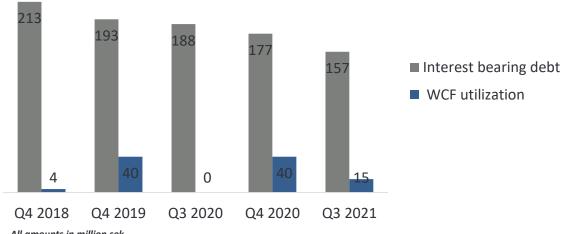
All amounts in million sek The investment level for maintenance and expansion is planned to be substantially decreased compared to

prior years.

#### **Solidity**



#### **Interest-bearing debt (ex bond 300 msek)**



# Several credit enhancing measures in place

#### More profitable company in a restored market







Divested surplus assets in rebooted Stromma used for debt service and reduced leverage



Reduced dependency of international tourists, more offerings towards national customers



Evidential strong supportive owner



Market open for expansion and increased market shares for the companies that manage through the pandemic period









# **Summary**

Key takeaways

01

New cost structure proven to convert better, strong Q3 EBITDA margins 02

Continued control and availability of liquidity

03

Do not need 2019 volumes to perform good results, new org. adapted for less volumes BUT can handle more 04

When restrictions are lifted guest have proven that they come back

05

Future holds opportunities in the market











# STROMMA

#memories for life