

TERMS & CONDITIONS SHORE EXCURSIONS STOCKHOLM

Guarantees for shore excursions Stockholm:

- All STS "shore excursion" trips are subject to STS' 'money back guarantee' and 'back-to-ship guarantee'.
- If the Guest misses his or her shore excursion with STS due to a change of port or arrival by the cruise line, STS will refund the purchase price unless STS can find a suitable alternative to the shore excursion booked by the Guest.
- Further, STS guarantee that all shore excursion Guests will make it back to their cruise ship in time for departure. If a Guest misses its ship due to late arrival of a STS shore excursion, STS will arrange and pay for transportation to the next port of call. This applies provided that the Guest has notified STS by phone (+46 8 12 00 40 00) or through our staff no later than 90 minutes prior to embarkation time for cruise ships in Nynäshamn, and no later than 60 minutes prior to embarkation time for cruise ships in Stadsgården or Frihamnen. The Guest must also follow the instructions given by STS personnel.